

This report, updated monthly, is designed to provide you with a summary of active NHTSA Defect Investigations. The investigations listed below are grouped according to type of investigation (Preliminary Evaluation, Engineering Analysis, Recall Query, and Defect/Recall Petition) and identify the products under investigation, the alleged problem, and the investigation status. For up-to-date details on specific investigations, you can enter its Action # in the Quick Search box at: <a href="http://www-odi.nhtsa.dot.gov/cars/problems/defect/defectsearch.cfm">http://www-odi.nhtsa.dot.gov/cars/problems/defect/defectsearch.cfm</a>

If you're having any safety problem with your vehicle, whether or not identified on the list below, please Contact Us today!

# January 2012

MONTHLY DEFECT INVESTIGATION REPORT ENGINEERING ANALYSIS					
Action#	MMY	Subject	Date Opened	Date Closed	
EA09-005	2003-2005 INFINITI Q45 AND 2003-2004 INFINITI M45	SIDE AIR BAG NON-DEPLOYMENT	01-APR-2009		
EA09-013	MY 2002 - 2005 FORD EXPLORER / MERCURY MOUNTAINEER	VEHICLE ROLLAWAY ALLEGATIONS	18-AUG-2009		
EA10-002	MY2001-2004 FORD ESCAPE AND MAZDA TRIBUTE	ENGINE COMPARTMENT FIRE	14-JAN-2010		
EA10-003	1997-2008 E350/450 Ford Cab/Chassis	HVAC Switch Failures	13-APR-2010		
EA10-005	All 2008 and 2009 models with a Center Front Adjuster	Harness slippage	02-JUL-2010		
EA11-001	1999-2003 GM C/K pickup trucks and SUVs in Salt Belt states	Brake line corrosion failure	05-JAN-2011		
EA11-002	2001-2007 Volkswagen Passat	Engine Compartment Fire	26-JAN-2011		
EA11-003	2009-2010 Volkswagen/Audi JETTA/Golf/A3 TDI Clean Diesel	High-Pressure Fuel Pump Failure (HPFP)	07-FEB-2011		
EA11-004	2006 Honda CR-V	Driver's Master Power Window Switch	11-APR-2011		
EA11-005	2004-2005 Mini Cooper	Loss of Power Steering Assist	04-MAY-2011		
EA11-007	MY 2008, 2009, 2010 DoubleTree (DRV) Recreational Vehicles	Wheel Separations (Broken Studs)	27-MAY-2011		
EA11-008	2006-2008 Pierce Contender EV	Engine RPM's surging during pumping mode	27-JUN-2011		
EA11-009	2010 Ford Fusion and Mercury Milan	Wheel Mounting Stud Fracture	26-JUL-2011	20-JAN-2012	
EA11-010	Model Year (MY) 2005 Chrysler Minivans	Loss of Headlight Illumination	06-SEP-2011		
EA11-011	2007 Sterling L-liner	Haldex Spring Brake Failures	09-SEP-2011		
EA11-012	Model Year 2002 through 2004 Honda CR-V	Low Beam Headlights Stop Working	12-SEP-2011		
EA11-013	MY 2004 - 2005 Jeep Liberty	Rear Suspension Control Arm Failure	15-SEP-2011		
EA11-014	2004-07 Saturn ION	Electric Power Steering Failure	29-SEP-2011		
EA11-015	MY 2007-2008 Saturn Aura	Transmission Cable Failure	10-NOV-2011		
EA12-001	2002-2003 Jeep Liberty	Inadvertent Air Bag Deployment	23-JAN-2012		

MONTHLY DEFECT INVESTIGATION REPORT PRELIMINARY EVALUATIONS						
Action#	MMY	Subject	Date Opened	Date Closed		
PE10-019	2010 Ford Fusion and Mercury Milan	Accelerator pedal entrapment.	28-MAY-2010			
PE10-031	1993-2004 Jeep Grand Cherokee	Crash Related Fuel Tank Fires	23-AUG-2010			
PE10-048	2006 Model Year Winnebago Itasca	Hitch Fracture	07-DEC-2010			
PE10-049	MY 2006 GMT-560 (Chevrolet, GMC, & Isuzu 4500 & 5000 Series)	Cooling Fan Blade Fracture	07-DEC-2010			
PE11-008	2006 - 2011 Caterpillar C7 Engine	Caterpillar C7 Hose Leak	29-MAR-2011	30-JAN-2012		
PE11-009	2008-2011 Dodge Ram 2500/3500	Outer Tie Rod Failure	04-APR-2011			
PE11-018	MY 2005 through 2007 Ford Freestyle	Throttle Control Malfunction	11-MAY-2011			
PE11-020	2007 - 2008 Nissan Altima	Brake Master Cylinder Internal Leak	23-MAY-2011			
PE11-025	MY 2002 through MY 2008 BMW 7 Series	Vehicle Rollaway Allegations	05-AUG-2011			
PE11-026	2008 Mazda CX-9	Brake master cylinder leak	09-AUG-2011			
PE11-027	KME Ariel Cat 2008	Fire truck aerial ladder failure	16-AUG-2011			
PE11-029	2003 - 2012 Thomas Built Saf-T-Liner HDX CNG Bus	Thomas Built CNG Tank Abrasion	02-SEP-2011			
PE11-032	2005 - 2010 Thomas Built C2 SB with CAT C7 Engines	Brake Line Chafing	12-SEP-2011	30-JAN-2012		
PE11-033	MY 2004-2005 Ford Freestar & Mercury Monterey	Service Jack Failure	13-SEP-2011			
PE11-034	2009 Honda Odyssey (Touring and EX-L models)	Unexpected Closing of Power Liftgate	23-SEP-2011			
PE11-035	2002-2003 Jeep Liberty	Inadvertent Air Bag Deployment	23-SEP-2011	30-JAN-2012		
PE11-036	2007-2008 Mini Cooper S	Engine compartment fire	11-OCT-2011			
PE11-037	2011-2012 Chevrolet Volt	Post-Crash EV Fire Hazard	25-NOV-2011	20-JAN-2012		
PE11-038	MY 2003-2004 Infiniti M45	Fuel level gauge system failure	14-DEC-2011			
PE11-039	2004 Ford Freestar and Mercury Monterey (salt-belt states)	Corrosion of the Third-Row Seat Mounting	21-DEC-2011			
PE11-040	2003 Chevrolet Express	Corrosion of the Fuel Filler Pipe	14-DEC-2011			
PE11-041	2011 Medtec R152 Type 1 Ambulance	Collapse of Squad Seat Base	20-JAN-2012			
PE12-001	2003-2006 E55 AMG Sedan and Wagon	Fuel System (Tank/Sender) Leakage	23-JAN-2012			

MONTHLY DEFECT INVESTIGATION REPORT RECALL QUERY					
Action#	MMY	Subject	Date Opened	Date Closed	
RQ11-001	2002-2012 Volvo Vehicles with Sleepers	Volvo Sleeper glass de-bonding	23-MAY-11	20-JAN-12	

MONTHLY DEFECT INVESTIGATION REPORT PETITIONS					
Action#	MMY	Subject	Date Opened	Date Closed	
DP09- 006	2005 - 07 MODEL YEAR BLUE BIRD WANDERLODGE M450 MOTOR HOME	ALLEGED INADEQUATE CAMPAIGN REMEDY	30-NOV-2009		
DP12- 001	1998-2009 K1200LT	M/C final drive ball bearing failure	20-JAN-2012		

## PRELIMINARY EVALUATION (PE)

Initial phase of a NHTSA investigation, a PE is prompted after a review of consumer complaints and/or manufacturer service bulletins suggest a safety defect may exist. The results of a PE determine whether the investigation will be upgraded to an Engineering Analysis or closed. Most PEs are resolved within four months.

## **ENGINEERING ANALYSIS (EA)**

Second and final phase of a NHTSA investigation, an EA is undertaken if data from a PE indicate further examination of a potential safety defect is warranted. The results of an EA determine whether a safety recall should be initiated or the investigation should be closed. Most EAs are resolved within one year.

## **RECALL QUERY (RQ)**

NHTSA monitors recalls to ensure that the scope, completion rate, and remedy are adequate. If recall adequacy comes into question, an RQ is opened to determine if the scope of the recall should be expanded or an adjustment in existing remedies is required.

## **DEFECT OR RECALL PETITION (DP OR RP)**

NHTSA may be petitioned to investigate an alleged safety defect or whether a manufacturer has successfully carried out the requirements of a recall. If the petition is granted, NHTSA opens an appropriate investigation. If the petition is denied, the reasons for denial are published in the Federal Register.

If you have a safety concern or want to learn more...

### **4 WAYS TO CONTACT US**

### VISIT:

www.safercar.gov

### **CALL:**

• 1-888-327-4236

#### FAX:

• 202-493-2833 (Download complaint form, fill out and fax).

#### WRITE:

Recalls/Defects | National Highway Traffic Safety Administration(NHTSA) | U.S. Department of Transportation

National Highway Traffic Safety Administration Office of Defects Investigations/CRD NVS-216 1200 New Jersey Ave SE Washington, DC 20590